

Los Rios Community College District

PURCHASE ORDER NO 0001116944

Purchasing: (916)568-3071 * FAX (916) 568-3145
LRCCDpurchase@losrios.edu

Accounting Ops: (916)568-3065 * FAX (916) 286-3636
Acctg-ops@losrios.edu

PLEASE SEE TERMS AND CONDITIONS APPENDED TO THIS PO

Supplier: 0000034525
CARD INTEGRATORS CORPORATION
3625 SERPENTINE DR
LOS ALAMITOS CA 90720

Phone: (800) 599-7385
Fax: (562) 493-2714

email: orders@cardintegrators.com

Date	Revision	Page
08/03/2021		1
Payment Terms	Freight Terms	Ship Via
NET 30	Shipping Point	Best Method
Reference:	Location / Dept	
1031076 LEWISR ROUILLERS	04CYPH129 IT	

Ship To: FOLSOM LAKE COLLEGE
RECEIVING
10 COLLEGE PARKWAY
FOLSOM CA 95630
United States

Bill To: LRCCD
Invoice to: acctg-ops@losrios.edu
1919 Spanos Court
Sacramento CA 95825-3981
United States

Tax Exempt? N

Line-Sch	Item/Description	Quantity UOM	PO Price	Extended Amt	Due Date
1- 1	PRINTER MAINTENANCE - FULL SERVICE AGREEMENT FOR ID CARD PRINTER. INCLUDES PARTS, LABOR, AND LOANER. EXCLUDES PRINthead. AMERICAN RIVER COLLEGE - SN: 10000786919 - SERVICE AGREEMENT RENEWAL DATE: 7/01/2021 - 6/30/2022 - MULTI-PRINTER DISCOUNT (REINSTATE)	1.00 EA	387.00	387.00	08/16/2021
2- 1	PRINTER MAINTENANCE - FULL SERVICE AGREEMENT FOR ID CARD PRINTER. INCLUDES PARTS, LABOR, AND LOANER. EXCLUDES PRINthead. AMERICAN RIVER COLLEGE - SN: 10000821370 - SERVICE AGREEMENT RENEWAL DATE: 7/01/2021 - 6/30/2022 - MULTI-PRINTER DISCOUNT (REINSTATE)	1.00 EA	387.00	387.00	08/16/2021
3- 1	PRINTER MAINTENANCE - FULL SERVICE AGREEMENT FOR ID CARD PRINTER. INCLUDES PARTS, LABOR, AND LOANER. EXCLUDES PRINthead. COSUMNES RIVER COLLEGE - SN: 10000821257 - SERVICE AGREEMENT RENEWAL DATE: 7/01/2021 - 6/30/2022 - MULTI-PRINTER DISCOUNT (REINSTATE)	1.00 EA	387.00	387.00	08/16/2021
4- 1	PRINTER MAINTENANCE - FULL SERVICE AGREEMENT FOR ID CARD PRINTER. INCLUDES PARTS, LABOR, AND LOANER. EXCLUDES PRINthead. COSUMNES RIVER COLLEGE - SN: 10000821311 - SERVICE AGREEMENT RENEWAL DATE: 7/01/2021 - 6/30/2022 - MULTI-PRINTER DISCOUNT (REINSTATE)	1.00 EA	387.00	387.00	08/16/2021
5- 1	PRINTER MAINTENANCE - FULL SERVICE AGREEMENT FOR ID CARD PRINTER. INCLUDES PARTS, LABOR, AND LOANER. EXCLUDES PRINthead. COSUMNES RIVER COLLEGE - SN: 10000787492 - SERVICE AGREEMENT RENEWAL DATE: 7/01/2021 - 6/30/2022 -				

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Authorized Signature
AUTHORIZED SIGNATURE ON
PO TOTAL PAGE

Paid:

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MATERIAL SAFETY DATA SHEETS (MSDS) must be provided with the delivery of product as required by law.

Check#: 94-817462

Date: 08/25/21

Amount: \$7443.00

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Date 08/03/2021	Revision	Page 2
Payment Terms NET 30	Freight Terms Shipping Point	Ship Via Best Method
Reference: 1031076 LEWISR ROUILLERS	Location / Dept 04CYPH129 IT	

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Sacramento CA 95825-3981
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Line-Sch	Item/Description	DISCOUNT (REINSTATE)	Quantity UOM	PO Price	Extended Amt	Due Date
6- 1	PRINTER MAINTENANCE - FULL SERVICE AGREEMENT FOR ID CARD PRINTER. INCLUDES PARTS, LABOR, AND LOANER. EXCLUDES PRINthead. FOLSOM LAKE COLLEGE - SN: 10000821361 - SERVICE AGREEMENT RENEWAL DATE: 7/01/2021 - 6/30/2022 - MULTI-PRINTER DISCOUNT (REINSTATE)		1.00 EA	387.00	387.00	08/16/2021
			1.00 EA	387.00	387.00	08/16/2021
7- 1	PRINTER MAINTENANCE - FULL SERVICE AGREEMENT FOR ID CARD PRINTER. INCLUDES PARTS, LABOR, AND LOANER. EXCLUDES PRINthead. FOLSOM LAKE COLLEGE - SN: 10000821333 - SERVICE AGREEMENT RENEWAL DATE: 7/01/2021 - 6/30/2022 - MULTI-PRINTER DISCOUNT (REINSTATE)		1.00 EA	387.00	387.00	08/16/2021
8- 1	PRINTER MAINTENANCE - FULL SERVICE AGREEMENT FOR ID CARD PRINTER. INCLUDES PARTS, LABOR, AND LOANER. EXCLUDES PRINthead. SACRAMENTO CITY COLLEGE - SN: 10000821483 - SERVICE AGREEMENT RENEWAL DATE: 7/01/2021 - 6/30/2022 - MULTI-PRINTER DISCOUNT (REINSTATE)		1.00 EA	387.00	387.00	08/16/2021
9- 1	PRINTER MAINTENANCE - FULL SERVICE AGREEMENT FOR ID CARD PRINTER. INCLUDES PARTS, LABOR, AND LOANER. EXCLUDES PRINthead. SACRAMENTO CITY COLLEGE - SN: 10000800989 - SERVICE AGREEMENT RENEWAL DATE: 7/01/2021 - 6/30/2022 - MULTI-PRINTER DISCOUNT (REINSTATE)		1.00 EA	387.00	387.00	08/16/2021

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Date	Revision	Page
08/03/2021		3
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NET 30	Shipping Point	Best Method
Reference:	Location / Dept	
1031076 LEWISR ROUILLERS	04CYPH129 IT	

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13- 1	PRINTER MAINTENANCE - FULL SERVICE AGREEMENT FOR ID CARD PRINTER. INCLUDES PARTS, LABOR, AND LOANER. EXCLUDES PRINthead. COSUMNES RIVER COLLEGE - SN: 10000821311 - SERVICE AGREEMENT RENEWAL DATE: 7/01/2022 - 6/30/2023 - MULTI-PRINTER DISCOUNT	1.00 EA	440.00	440.00	08/16/2021
14- 1	PRINTER MAINTENANCE - FULL SERVICE AGREEMENT FOR ID CARD PRINTER. INCLUDES PARTS, LABOR, AND LOANER. EXCLUDES PRINthead. COSUMNES RIVER COLLEGE - SN: 10000787492 - SERVICE AGREEMENT RENEWAL DATE: 7/01/2022 - 6/30/2023 - MULTI-PRINTER DISCOUNT	1.00 EA	440.00	440.00	08/16/2021

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Date 08/03/2021	Revision	Page 4
Payment Terms NET 30	Freight Terms Shipping Point	Ship Via Best Method
Reference: 1031076 LEWISR ROUILLERS	Location / Dept 04CYPH129 IT	

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16- 1	PRINTER MAINTENANCE - FULL SERVICE AGREEMENT FOR ID CARD PRINTER. INCLUDES PARTS, LABOR, AND LOANER. EXCLUDES PRINthead. FOLSOM LAKE COLLEGE - SN: 10000821333 - SERVICE AGREEMENT RENEWAL DATE: 7/01/2022 - 6/30/2023 - MULTI-PRINTER DISCOUNT	1.00 EA	440.00	440.00	08/16/2021
17- 1	PRINTER MAINTENANCE - FULL SERVICE AGREEMENT FOR ID CARD PRINTER. INCLUDES PARTS, LABOR, AND LOANER. EXCLUDES PRINthead. SACRAMENT CITY COLLEGE - SN: 10000821483 - SERVICE AGREEMENT RENEWAL DATE: 7/01/2022 - 6/30/2023 - MULTI-PRINTER DISCOUNT	1.00 EA	440.00	440.00	08/16/2021
18- 1	PRINTER MAINTENANCE - FULL SERVICE AGREEMENT FOR ID CARD PRINTER. INCLUDES PARTS, LABOR, AND LOANER. EXCLUDES PRINthead. SACRAMENT CITY COLLEGE - SN: 10000800989 - SERVICE AGREEMENT RENEWAL DATE: 7/01/2022 - 6/30/2023 - MULTI-PRINTER DISCOUNT	1.00 EA	440.00	440.00	08/16/2021

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Date 08/03/2021	Revision	Page 5
Payment Terms NET 30	Freight Terms Shipping Point	Ship Via Best Method
Reference: 1031076 LEWISR ROUILLERS	Location / Dept 04CYPH129 IT	

Ship To: FOLSOM LAKE COLLEGE
RECEIVING
10 COLLEGE PARKWAY
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Bill To: LRCCD
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1919 Spanos Court
Sacramento CA 95825-3981
United States

Tax Exempt? N

Line-Sch	Item/Description	Quantity	UOM	PO Price	Extended Amt	Due Date
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PER QUOTE# 00001774

Sub Total Amount	7,443.00
Sales Tax Amount	0.00
Total PO Amount	7,443.00

<u>BU</u>	<u>Acct</u>	<u>Fd</u>	<u>Org</u>	<u>Prog</u>	<u>Sub</u>	<u>Proj</u>	<u>Amount</u>	<u>BYear</u>
GENFD	5600	11	AR.VA.PAYP	67700	00000	041X	1,654.00	2022
GENFD	5600	11	CR.VA.PROJ	67800	00000	050C	2,481.00	2022
GENFD	5600	11	FL.VA.CARD	67700	00000	041X	1,654.00	2022
GENFD	5600	11	SC.VA.INST	67200	00000	041A	1,654.00	2022

0001031076CHAVEZA29-JUL-2021

Verification of this purchase order can be made using the Los Rios Community College District web site listed below.
If you have any questions, please contact the Purchasing Office at (916)568-3071.

<http://www.losrios.edu/purchasing/povalidation>

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Requisition

Supplier: CARD INTEGRATORS CORPORATION 0000034525
3625 SERPENTINE DR
LOS ALAMITOS CA 90720
United States

Phone: (800) 599-7385 **Fax:** (562) 493-2714
email: orders@cardintegrators.com

Ship To: RECEIVING
10 COLLEGE PARKWAY
FOLSOM CA 95630

Business Unit:		GENFD	OPEN
Req ID:	Date	Page	
0001031076	07/01/2021	1	
Requisition Name:			
CI Solutions			
Requester			
Ronald Lewis			
Requester Signature			
Buyer: Brenda Haney			
Approved:			
Entered By: LEWISJ 16-JUN-2021			

Line-Schd	Description	Quantity	UOM	Price	Extended Amt Due Date
1-1	PRINTER MAINTENANCE - FULL SERVICE AGREEMENT FOR ID CARD PRINTER. INCLUDES PARTS, LABOR, AND LOANER. EXCLUDES PRINthead. AMERICAN RIVER COLLEGE - SN: 10000786919 - SERVICE AGREEMENT RENEWAL DATE: 7/01/2021 - 6/30/2022 - MULTI-PRINTER DISCOUNT (REINSTATE)	1	EA	387.00	387.00 07/02/2021
2-1	PRINTER MAINTENANCE - FULL SERVICE AGREEMENT FOR ID CARD PRINTER. INCLUDES PARTS, LABOR, AND LOANER. EXCLUDES PRINthead. AMERICAN RIVER COLLEGE - SN: 10000821370 - SERVICE AGREEMENT RENEWAL DATE: 7/01/2021 - 6/30/2022 - MULTI-PRINTER DISCOUNT (REINSTATE)	1	EA	387.00	387.00 07/02/2021
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4-1	PRINTER MAINTENANCE - FULL SERVICE AGREEMENT FOR ID CARD PRINTER. INCLUDES PARTS, LABOR, AND LOANER. EXCLUDES PRINthead. COSUMNES RIVER COLLEGE - SN: 10000821311 - SERVICE AGREEMENT RENEWAL DATE: 7/01/2021 - 6/30/2022 - MULTI-PRINTER DISCOUNT (REINSTATE)	1	EA	387.00	387.00 07/02/2021
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7-1	PRINTER MAINTENANCE - FULL SERVICE AGREEMENT FOR ID CARD PRINTER. INCLUDES PARTS, LABOR, AND LOANER. EXCLUDES PRINthead. FOLSOM LAKE COLLEGE - SN: 10000821333 - SERVICE AGREEMENT RENEWAL DATE:	1	EA	387.00	387.00 07/02/2021

Approval Signature	Approval Signature	Approval Signature
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Ship To: RECEIVING
10 COLLEGE PARKWAY
FOLSOM CA 95630

Business Unit: GENFD OPEN	
Req ID: 0001031076	Date: 07/01/2021
Page 2	
Requisition Name: CI Solutions	
Requester: Ronald Lewis	
Requester Signature	
Buyer: Brenda Haney	
Approved:	
Entered By: LEWISJ 16-JUN-2021	

Line-Schd	Description	Quantity	UOM	Price	Extended Amt	Due Date
	7/01/2021 - 6/30/2022 - MULTI-PRINTER DISCOUNT (REINSTATE)					
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14-1	PRINTER MAINTENANCE - FULL SERVICE AGREEMENT FOR ID CARD PRINTER. INCLUDES PARTS, LABOR, AND LOANER. EXCLUDES PRINthead. COSUMNES RIVER COLLEGE - SN: 10000787492 - SERVICE	1	EA	440.00	440.00	07/02/2021

Approval Signature	Approval Signature	Approval Signature
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FOLSOM CA 95630

Business Unit:		GENFD	OPEN
Req ID:	Date	Page	
0001031076	07/01/2021	3	
Requisition Name:			
CI Solutions			
Requester			
Ronald Lewis			
Requester Signature			
Buyer: Brenda Haney			
Approved:			
Entered By: LEWISJ 16-JUN-2021			

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7,443.00 Sub-total
0.00 Est. tax

Total Requisition Amount: 7,443.00

Please reference quote 00001774.
Budget approval emails imbedded with quote.
No Tax.
Please email PO to EricaA@cardintegrators.com.

BU	Acct	Fd	Org	Prog	Sub	Proj	Amount
GENFD	5600	11	AR.VA.PAYP	67700	00000	041X	1,654.00
GENFD	5600	11	CR.VA.PROJ	67800	00000	050C	2,481.00
GENFD	5600	11	FL.VA.CARD	67700	00000	041X	1,654.00

Approval Signature	Approval Signature	Approval Signature
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Requisition

Supplier: CARD INTEGRATORS CORPORATION 0000034525
3625 SERPENTINE DR
LOS ALAMITOS CA 90720
United States

Phone: (800) 599-7385 **Fax:** (562) 493-2714
email: orders@cardintegrators.com

Ship To: RECEIVING
10 COLLEGE PARKWAY
FOLSOM CA 95630

Business Unit: GENFD OPEN		
Req ID: 0001031076	Date 07/01/2021	Page 4
Requisition Name: CI Solutions		
Requester Ronald Lewis		
Requester Signature		
Buyer: Brenda Haney		
Approved:		
Entered By: LEWISJ 16-JUN-2021		

Line-Schd	Description	Quantity	UOM	Price	Extended Amt	Due Date
GENFD 5600 11	SC.VA.INST 67200 00000 041A				1,654.00	

Approval Signature	Approval Signature	Approval Signature
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Company Address 3625 Serpentine Drive
Los Alamitos, CA 90720-2440
US

Created Date 5/6/2021
Expiration Date 8/30/2021
Quote Number 00001774
Terms Net 30

Prepared By Erica Andrade
Phone (562) 449-2495
Email ericaa@cardintegrators.com

Contact Name Jeff Lewis
Phone (916) 608-6633
Email lewisj@flc.losrios.edu

Bill To Name Los Rios Community College District
Bill To 1919 Spanos Court
Sacramento, CA 95825-3981
US

Ship To Name Los Rios Community College District
Ship To 1919 Spanos Court
Sacramento, CA 95825
US

Product Description	Line Item Description	Sales Price	Quantity	Total Price
Full service agreement for ID card printer. Includes parts, labor, and loaner. Excludes printhead.	American River College - SN: 10000786919 - Service Agreement Renewal Date: 7/01/2021 - 6/30/2022 - Multi-Printer Discount (Reinstate)	\$387.00	1.00	\$387.00
Full service agreement for ID card printer. Includes parts, labor, and loaner. Excludes printhead.	American River College - SN: 10000821370 - Service Agreement Renewal Date: 7/01/2021 - 6/30/2022 - Multi-Printer Discount (Reinstate)	\$387.00	1.00	\$387.00
Full service agreement for ID card printer. Includes parts, labor, and loaner. Excludes printhead.	Cosumnes River College - SN: 10000821257 - Service Agreement Renewal Date: 7/01/2021 - 6/30/2022 - Multi-Printer Discount (Reinstate)	\$387.00	1.00	\$387.00
Full service agreement for ID card printer. Includes parts, labor, and loaner. Excludes printhead.	Cosumnes River College - SN: 10000821311 - Service Agreement Renewal Date: 7/01/2021 - 6/30/2022 - Multi-Printer Discount (Reinstate)	\$387.00	1.00	\$387.00
Full service agreement for ID card printer. Includes parts, labor, and loaner. Excludes printhead.	Cosumnes River College - SN: 10000787492 - Service Agreement Renewal Date: 7/01/2021 - 6/30/2022 - Multi-Printer Discount (Reinstate)	\$387.00	1.00	\$387.00
Full service agreement for ID card printer.	Folsom Lake College - SN: 10000821361 - Service Agreement Renewal Date:			

Thank you for considering CI Solutions!

Your order will be subject to local and state tax rates. If your organization is tax-exempt, please submit the proper exemption details to accounting@cardintegrators.com.

Payment options: <https://www.cardintegrators.com/payment-options/>

Purchase orders may be submitted by email to orders@cardintegrators.com.

CI Solutions is unable to accept returns on custom materials, software, or services.



Includes parts, labor, and loaner. Excludes printhead.	7/01/2021 - 6/30/2022 - Multi-Printer Discount (Reinstate)	\$387.00	1.00	\$387.00
Full service agreement for ID card printer. Includes parts, labor, and loaner. Excludes printhead.	Folsom Lake College - SN: 10000821333 - Service Agreement Renewal Date: 7/01/2021 - 6/30/2022 - Multi-Printer Discount (Reinstate)	\$387.00	1.00	\$387.00
Full service agreement for ID card printer. Includes parts, labor, and loaner. Excludes printhead.	Sacramento City College - SN: 10000821483 - Service Agreement Renewal Date: 7/01/2021 - 6/30/2022 - Multi-Printer Discount (Reinstate)	\$387.00	1.00	\$387.00
Full service agreement for ID card printer. Includes parts, labor, and loaner. Excludes printhead.	Sacramento City College - SN: 10000800989 - Service Agreement Renewal Date: 7/01/2021 - 6/30/2022 - Multi-Printer Discount (Reinstate)	\$387.00	1.00	\$387.00
Full service agreement for ID card printer. Includes parts, labor, and loaner. Excludes printhead.	American River College - SN: 10000786919 - Service Agreement Renewal Date: 7/01/2022 - 6/30/2023 - Multi-Printer Discount	\$440.00	1.00	\$440.00
Full service agreement for ID card printer. Includes parts, labor, and loaner. Excludes printhead.	American River College - SN: 10000821370 - Service Agreement Renewal Date: 7/01/2022 - 6/30/2023 - Multi-Printer Discount	\$440.00	1.00	\$440.00
Full service agreement for ID card printer. Includes parts, labor, and loaner. Excludes printhead.	Cosumnes River College - SN: 10000821257 - Service Agreement Renewal Date: 7/01/2022 - 6/30/2023 - Multi-Printer Discount	\$440.00	1.00	\$440.00
Full service agreement for ID card printer. Includes parts, labor, and loaner. Excludes printhead.	Cosumnes River College - SN: 10000821311 - Service Agreement Renewal Date: 7/01/2022 - 6/30/2023 - Multi-Printer Discount	\$440.00	1.00	\$440.00
Full service agreement for ID card printer. Includes parts, labor, and loaner. Excludes printhead.	Cosumnes River College - SN: 10000787492 - Service Agreement Renewal Date: 7/01/2022 - 6/30/2023 - Multi-Printer Discount	\$440.00	1.00	\$440.00
Full service agreement for ID card printer. Includes parts, labor, and loaner. Excludes printhead.	Folsom Lake College - SN: 10000821361 - Service Agreement Renewal Date: 7/01/2022 - 6/30/2023 - Multi-Printer Discount	\$440.00	1.00	\$440.00
Full service agreement for ID card printer. Includes parts, labor, and loaner. Excludes printhead.	Folsom Lake College - SN: 10000821333 - Service Agreement Renewal Date: 7/01/2022 - 6/30/2023 - Multi-Printer Discount	\$440.00	1.00	\$440.00

Thank you for considering CI Solutions!

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Full service agreement for ID card printer. Includes parts, labor, and loaner. Excludes printhead.	Sacramento City College - SN: 10000821483 - Service Agreement Renewal Date: 7/01/2022 - 6/30/2023 - Multi-Printer Discount	\$440.00	1.00	\$440.00
Full service agreement for ID card printer. Includes parts, labor, and loaner. Excludes printhead.	Sacramento City College - SN: 10000800989 - Service Agreement Renewal Date: 7/01/2022 - 6/30/2023 - Multi-Printer Discount	\$440.00	1.00	\$440.00
Sales Tax	Sales Tax	\$0.00	1.00	\$0.00

Subtotal	\$7,443.00
Discount	0.00%
Total Price	\$7,443.00
Grand Total	\$7,443.00

Thank you for considering CI Solutions!

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CI Solutions is unable to accept returns on custom materials, software, or services.



3625 Serpentine Drive, Los Alamitos, CA 90720
www.cardintegrators.com

LICENSE AND SERVICE

AGREEMENT DETAILS PROVIDED BY CI SOLUTIONS

Please sign and submit the completed form to ericaa@cardintegrators.com or by fax to (562) 493-2714.

This agreement provides technical support of your CI Solutions software or ID card system hardware for one year or as indicated on your sales order. Support is provided by CI Solutions (Card Integrators) Monday – Friday 8:30 AM – 5:00 PM, P.S.T.

Terms of Software Service Agreement: CI Badge, CI Badge 8.31, Campus Safety Suite and CI Verify

- 1) Be prepared to communicate your customer number and software type.
- 2) CI Solutions (*Card Integrators*) provides telephone support during its normal hours of operation, 8:30 a.m. to 5:00 p.m. P.S.T.
- 3) Technical support conforms to operating specifications of all software systems as originally provided.
- 4) CI Badge 8.31 API is a licensed product and requires an annual subscription fee. Subscription fees are billed in advance of the applicable subscription period.
- 5) License/Service agreement contract holds for term indicated on sales order.
- 6) Additional card layouts for CI Badge are subject to a custom design and installation fee.
- 7) Parts, labor and loaner printer is covered under a separate printer service agreement available through CI Solutions (*Card Integrators*).
- 8) CI Solutions software reinstallation: CI Solutions includes the reinstallation of CI Badge vx.x, Campus Safety Suite and CI Verify only if the software ceases to function due to programming issues and file corruption not related to computer viruses, malware and ransomware attacks. We do not support the reinstallation when the host computer stops functioning or needs to be moved to a new location/computer. You will be charged our standard technical service fees to move systems.
- 9) Installation Files: If you lose your installation files, we will provide you with a USB or File Transfer Service for a nominal fee of \$75. Please keep in mind this will only include the configuration from the time the system was set up. If you have made additional customizations they will not be included.
- 10) All minor patch software releases are provided at no charge with a current license or service agreement. CI Solutions version upgrades are not included.

Conditions of Software Service Agreement:

1. Register a system administrator for the annual term. This person serves as the point of contact for all support requirements between CI Solutions (*Card Integrators*) and the customer.
2. Provide direct access to phone support at the physical placement of the ID System and be at your ID system when you place the support call.
3. Provide internet remote access for system.
4. Before installing any additional software or hardware to your system, notify CI Solutions (*Card Integrators*). Any damage, misuse or corruption of software or hardware due to the addition of software or hardware without prior notification to CI Solutions (*Card Integrators*) will void maintenance protection.
5. Ensure that operating environment is clean and do not attempt to operate the system in any extreme environmental conditions.

Terms of Limited Service Agreement: ID Card Printer

- 1) Be prepared to communicate your customer number and printer serial number.
- 2) Includes unlimited telephone and/or internet remote access support, printer parts and labor only.
- 3) Limited service agreement excludes loaner printer, contact sales for price on a loaner unit.



3625 Serpentine Drive, Los Alamitos, CA 90720
www.cardintegrators.com

Terms of Full Service Agreement: ID Card Printer

- 1) Includes unlimited telephone and/or internet remote access support, parts and labor. A loaner printer will be provided to the customer if problem cannot be resolved over the phone and with initial remote support.
- 2) Loaner printer will be same or like model and shipped within 24 hours via UPS ground. Other shipment methods are available at additional cost to customer.
- 3) The unit must be packaged and shipped to the destination provided by the technician with the RMA number labeled clearly on the outside of the box.
- 4) Printer must be shipped in its original printer box or the customer is held liable for any damages during shipping. Replacement box costs will depend on your printer model.
- 5) Loss or damage to Loaner/Rental equipment: By accepting the loaner/rental equipment, customer agrees to return the loaner/rental equipment in the original condition as upon delivery/pick-up and assumes full responsibility for loss, damage resulting from the improper usage of the equipment up to the full replacement value thereof.
- 6) There may be minor color variation as all printers print slightly differently.
- 7) Customer will pay the cost of shipping to repair destination; CI Solutions will pay shipping to customer.
- 8) Customer will pay the cost of shipping loaner printer back to CI Solutions within 5 working days after receipt of customers repaired unit or a \$50 per day charge will apply.
- 9) Onsite service is available within a 50 miles radius of CI Solutions headquarters, 3625 Serpentine Drive, Los Alamitos, CA 90720.
- 10) One Preventative maintenance visit is available by request for customers within a 30-mile radius of headquarters.
- 11) Custom service agreements are available, please call for details.

Conditions of ID Card Printer Service Agreement:

- 1) For your service agreement to be valid, you must maintain your printer by performing recommended cleaning procedure using approved cleaning materials.
- 2) Maintenance service is contingent upon proper use and care and does not cover printers that have been modified, subjected to unusual physical or electrical stress, abuse, damage or have been operated in extreme environmental conditions.
- 3) CI Solutions (Card integrators) shall be under no obligation to furnish any service agreement service if repair or replacement parts are required because of the customer's use of unapproved card stock or consumable ribbon.
- 4) CI Solutions (Card Integrators) shall be under no obligation to furnish a loaner printer if the customer does not maintain the printer by performing recommended cleaning procedures.

Proper maintenance and cleaning of printers will preserve print quality and expected life of the printer. Refer to the product user's manual for complete maintenance and cleaning information or call CI Solutions (*Card Integrators*) for information.

Our service agreements are intended to provide a high level of service to our customers. All support provided outside of purchase service agreement is billed at a service rate of \$175 per hour with a one-hour minimum.

Please sign here to indicate that you have read and agree to the terms of the service and license agreement provided by CI Solutions.

Customer Signature _____ Print _____ Date _____
Vendor Signature Erica Andrade Print Erica Andrade Date _____

Erica Andrade

Office: (562) 431-2594

Direct: (562) 449-2495

EricaA@cardintegrators.com

From: [Divanyan, Andranik](#)
To: [Lewis, Jeff](#)
Cc: [Frazier, Melanie](#); [Sosa, Kirk](#)
Subject: RE: CI Solutions Service Agreement Renewal Notice - Los Rios Community College District
Date: Friday, April 30, 2021 8:14:13 AM

Good morning Jeff,

Sorry for the delay on this. Here is the budget string for the CardID printers 2-year service agreement renewal:

Please use 5600-11-SC.VA.INST-67200-00000-041A for Software license renewal

Thanks,

-Andy

From: Lewis, Jeff <lewisj@flc.losrios.edu>
Sent: Thursday, April 1, 2021 12:24 PM
To: Oesterman, Emmie <oestere@crc.losrios.edu>
Cc: Bucher, Jeff <BucherJ@arc.losrios.edu>; Divanyan, Andranik <Andranik.Divanyan@scc.losrios.edu>; Deleon, Katie <deleonk@CRC.losrios.edu>
Subject: Re: CI Solutions Service Agreement Renewal Notice - Los Rios Community College District

Thanks Emmie.

Jeff

On Mar 31, 2021, at 3:22 PM, Oesterman, Emmie <oestere@crc.losrios.edu> wrote:

Well, that make sense. I guess since we are resuming on ground classes, students are going to want IDs again. So here's our budget code for renewal.

2021	GENFD 5600 11 CR.VA.PROJ 67800 00000 2021 050C
------	--

I'll go with what the group decide on the 1 or 2 year renewal.

Emmie

From: Lewis, Jeff
Sent: Wednesday, March 31, 2021 1:52 PM
To: Oesterman, Emmie <oestere@crc.losrios.edu>; Bucher, Jeff <BucherJ@arc.losrios.edu>; Divanyan, Andranik <Andranik.Divanyan@scc.losrios.edu>
Subject: RE: CI Solutions Service Agreement Renewal Notice - Los Rios Community College District

From: Lewis, Jeff <lewisj@flc.losrios.edu>
Sent: Wednesday, March 3, 2021 6:55 PM
To: Bucher, Jeff <BucherJ@arc.losrios.edu>; Oesterman, Emmie <oestere@crc.losrios.edu>; Divanyan, Andranik <Andranik.Divanyan@scc.losrios.edu>
Subject: FW: CI Solutions Service Agreement Renewal Notice - Los Rios Community College District

Hey guys. It's time to decide if we want to renew the hardware coverage on the card access printers and if we want to do it for 1 year or 2. They say they are giving us a multi year discount if we do 2 years. It's \$387 per printer for the first year and an additional \$440 per printer for the second year. I sent the PD portion to Josh to see if they are going to renew the software on the PD stations as they only did 1 year last time thinking that FM was going to replace the PD stations with their more Emron friendly version that encodes the employee prox card as it prints. So ignore the second two attachments. I did get them to give us an extra year on the software for the college SAC stations so instead of expiring 6/30/2021 they are expiring 6/30/2022.

As far as the printers They were \$2500 when we bought them new in 2019.

If you want to renew the hardware coverage on them here is the breakdown:

ARC:

1 year: 2 printers x \$387 = **\$774.**

2 years: 2 printers x \$387 + 2 printers x \$440 = **\$1654.**

CRC:

1 year: 3 printers x \$387 = **\$1161.**

2 years: 3 printers x \$387 + 3 printers x \$440 = **\$2481.**

FLC:

1 year: 2 printers x \$387 = **\$774.**

2 years: 2 printers x \$387 + 2 printers x \$440 = **\$1654.**

SCC:

1 year: 2 printers x \$387 = **\$774.**

2 years: 2 printers x \$387 + 2 printers x \$440 = **\$1654.**

It probably makes sense to renew for 2 years assuming we are getting a multi year discount. They do tend to charge us more and more the older the printers get so it's probably accurate. I need 5600 strings. If you provide those I will do the requisition.

<image001.png>

Jeff

From: Erica Andrade <EricaA@cardintegrators.com>

Sent: Wednesday, December 30, 2020 11:12 AM

To: Lewis, Jeff <lewisj@flc.losrios.edu>

Subject: FW: CI Solutions Service Agreement Renewal Notice - Los Rios Community

From: [Oesterman, Emmie](#)
To: [Lewis, Jeff](#); [Bucher, Jeff](#); [Divanyan, Andranik](#)
Cc: [Deleon, Katie](#)
Subject: RE: CI Solutions Service Agreement Renewal Notice - Los Rios Community College District
Date: Wednesday, March 31, 2021 3:22:25 PM
Attachments: [image001.png](#)
[image003.png](#)

Well, that make sense. I guess since we are resuming on ground classes, students are going to want IDs again. So here's our budget code for renewal.

2021|GENFD 5600 11 CR.VA.PROJ 67800 00000 2021 050C|

I'll go with what the group decide on the 1 or 2 year renewal.

Emmie

From: Lewis, Jeff
Sent: Wednesday, March 31, 2021 1:52 PM
To: Oesterman, Emmie <oestere@crc.losrios.edu>; Bucher, Jeff <BucherJ@arc.losrios.edu>; Divanyan, Andranik <Andranik.Divanyan@scc.losrios.edu>
Subject: RE: CI Solutions Service Agreement Renewal Notice - Los Rios Community College District

I can ask them the specific savings amount or percentage when going with the two year. The maintenance on the printers goes up each year, I just assume it went up a little less because of the two year discount. After 4 or 5 years they stop offering a hardware maintenance on the printers which is why we went with this new model instead of keeping the DCP 360+ printers.

From: Oesterman, Emmie <oestere@crc.losrios.edu>
Sent: Wednesday, March 31, 2021 10:52 AM
To: Lewis, Jeff <lewisj@flc.losrios.edu>; Bucher, Jeff <BucherJ@arc.losrios.edu>; Divanyan, Andranik <Andranik.Divanyan@scc.losrios.edu>
Subject: FW: CI Solutions Service Agreement Renewal Notice - Los Rios Community College District

Wait, sorry...finally look at this.... So how is the 2 years a discount if it cost \$440 for the second year per printer vs only \$387 for the first year?

CRC:

1 year: 3 printers x \$387 = **\$1161.**
2 years: 3 printers x \$387 + 3 printers x \$440 = **\$2481.**

From: Lewis, Jeff
Sent: Thursday, March 25, 2021 12:12 AM
To: Divanyan, Andranik <Andranik.Divanyan@scc.losrios.edu>
Cc: Bucher, Jeff <BucherJ@arc.losrios.edu>; Oesterman, Emmie <oestere@crc.losrios.edu>
Subject: RE: CI Solutions Service Agreement Renewal Notice - Los Rios Community College District

You are the first to reply. 😊 snifle

From: Divanyan, Andranik <Andranik.Divanyan@scc.losrios.edu>
Sent: Wednesday, March 24, 2021 8:47 AM
To: Lewis, Jeff <lewisj@flc.losrios.edu>
Subject: RE: CI Solutions Service Agreement Renewal Notice - Los Rios Community College District

Hey Jeff,

Sorry, somehow I skipped this. 😊 Did you all decide to go with 1 or 2 years?

-Andy

From: [Bucher, Jeff](#)
To: [Lewis, Jeff](#)
Subject: FW: CI Solutions Service Agreement Renewal Notice - Los Rios Community College District
Date: Wednesday, May 05, 2021 9:22:20 AM
Attachments: [image001.png](#)
[image003.png](#)
[image004.png](#)

Here ya go

Budget Year	Account String
2021	GENFD 5600 11 AR.VA.PAYP 67700 00000 2021 041X

From: Bucher, Jeff
Sent: Wednesday, March 31, 2021 11:51 AM
To: Oesterman, Emmie <oestere@crc.losrios.edu>; Lewis, Jeff <lewisj@flc.losrios.edu>; Divanyan, Andranik <Andranik.Divanyan@scc.losrios.edu>
Subject: RE: CI Solutions Service Agreement Renewal Notice - Los Rios Community College District

I am never going to look at this.

You broke my heart Jeff—I thought we finally got rid of GoPrint



From: Oesterman, Emmie
Sent: Wednesday, March 31, 2021 10:52 AM
To: Lewis, Jeff <lewisj@flc.losrios.edu>; Bucher, Jeff <BucherJ@arc.losrios.edu>; Divanyan, Andranik <Andranik.Divanyan@scc.losrios.edu>
Subject: FW: CI Solutions Service Agreement Renewal Notice - Los Rios Community College District

Wait, sorry...finally look at this.... So how is the 2 years a discount if it cost \$440 for the second year per printer vs only \$387 for the first year?

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Sent: Thursday, March 25, 2021 12:12 AM
To: Divanyan, Andranik <Andranik.Divanyan@scc.losrios.edu>
Cc: Bucher, Jeff <BucherJ@arc.losrios.edu>; Oesterman, Emmie <oestere@crc.losrios.edu>
Subject: RE: CI Solutions Service Agreement Renewal Notice - Los Rios Community College District

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Sent: Wednesday, March 24, 2021 8:47 AM
To: Lewis, Jeff <lewisj@flc.losrios.edu>
Subject: RE: CI Solutions Service Agreement Renewal Notice - Los Rios Community College District

Hey Jeff,

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-Andy
